

Hywel Dda Community Health Council

What's news

Coronavirus

NOVEL CORONAVIRUS (COVID-19)

REMEMBER : **Stay at home** if you or someone you live with have either:

- a high temperature
- a new, continuous cough

Further advice and guidance is available on : [NHS Direct Wales guidance :Coronavirus COVID-19 Symptom Checker](#)

The most current and up to date information is available on :

- [Public Health Wales \(PHW\) website issue **daily updates at 12 noon**](#)
- Information for British Sign Language (**BSL**) Users is available on [PHW's website](#)
- Local updates are available from [Hywel Dda University Health Board \(HDdUHB\) website](#)

Update on Audiology Services

Some of the services currently being provided:

- Postal hearing aid repair service (at all locations)
- Postal battery replacement (at all locations)
- Telephone follow up reviews for hearing aid fittings, tinnitus, balance, and paediatrics
- Urgent Ear Nose and Throat (ENT) cover (Glangwili Hospital only)
- Urgent impressions (for hearing aids) for pre-school children and patients with profound losses

New referrals into the Audiology department are being sent an acknowledgement letter to advise that they have been triaged and added to the appropriate waiting list and that they will be contacted by the Health Board in due course.

Share your feedback on NHS care during the Coronavirus emergency with us

Over the past few weeks, we have seen our lives, our communities and the way we carry out our daily activities change in a way we have never seen before.

We are in a global public health emergency. We know how difficult a time it is for everyone – and particularly for people who are in the most vulnerable situations.

If you are currently receiving NHS care, and if you need or regularly use NHS services you may be feeling very anxious and worried. As your NHS Patient watchdogs CHCs across Wales want to continue to play our part in reflecting peoples' views and representing your interests in the NHS at this critical time.

[Use our survey to tell us about:](#)

Your experience of care and/or treatment - it can be good or bad :

- How your care and/or treatment has been affected by this emergency, and how you feel about this.
- Any suggestions you may have on how the NHS in Wales could do things differently during this emergency.

Your feedback will help make a difference. We will share with the NHS what people and local communities are telling us. This is so it can see what people think is working well and take action to make care better where this is needed – as quickly as it is possible to do so.

How to help your local NHS services and your local communities

Volunteer to help your local social care services, the third sector and local communities: In response to the overwhelming offers of support during the COVID-19 pandemic, Hywel Dda University Health Board, local authority partners and the third sector are working together to ensure this exceptional community spirit helps the most vulnerable and supports local NHS and social care services.

You can help support social care services and those who are vulnerable and isolated in your community through activities such as collecting medication and shopping or providing telephone support those who have lost their usual forms of emotional and social contact by registering to help in your area:

Carmarthenshire: please register at Volunteering Wales

<https://carmarthenshire.volunteering-wales.net/vk/volunteers/index.htm>

or contact Carmarthenshire Association of Voluntary Services (CAVS) on 01267 245555 or email admin@cavs.org.uk

Ceredigion: please register at Volunteering Wales: <https://volunteering-wales.net/vk/volunteers/index-covid.html> or contact Ceredigion Association of Voluntary Organisations (CAVO) on 01570 423232 or e-mail

gen@cavo.org.uk

Pembrokeshire: please get in touch with the Community Coordination Hub by phoning 01437 776301 or emailing communitycovid19@pembrokeshire.gov.uk

You can also register as a volunteer on the **Volunteering Wales** website at <https://volunteering-wales>

It is important that you only volunteer to carry out tasks that involve leaving your home if you fulfil ALL of the conditions below:

- You are well and have no symptoms – a continuous cough and/or a high temperature - and neither does anybody in your household
- You are under 70
- You are not pregnant
- You do not have any long-term health conditions that make you vulnerable to coronavirus

Dr Gabrielle Heathcote



It is with regret we say farewell to Dr Gabrielle Heathcote. Gabrielle joined the Ceredigion Locality in April 2010 as a Welsh Government Appointee and the last two years as a Co-opted Member.

During her term with HDdCHC Gabrielle has held the posts of Vice Chair of HDdCHC, Vice Chair and subsequently Chair of Ceredigion locality. Gabrielle has represented the CHC on several external groups including the 'Mid Wales Joint Health & Social Care Collaborative' (previously known as 'The Mid Wales Healthcare Collaborative' established in 2015) and has been instrumental in supporting the important work of the group to carry out and develop Health Care for the people of mid Wales.

During other periods of her career Gabrielle has held the post of, amongst others, Head of Department and Associate Dean of a large multidisciplinary Department at Manchester Metropolitan University in Humanities and Social Sciences, a post which involved substantial work with the People's Republic of China in the field of Human Rights. On her retirement as Chair in Health and Social Care from Manchester Metropolitan University Gabrielle's achievements were honoured by her being made Emeritus Professor.

Her choice of careers reflect her strong interest in health and social policy especially of "protected" groups, special needs and the process of decision-making by Health Boards.

A keen volunteer, she has undertaken volunteering roles with the WRVS, tenant groups, housing associations, community development, community project work and fund-raising/grant application, Citizen Advice Bureau Trustee.

On behalf of staff and members, we thank her for giving of her time, energy, knowledge and professionalism at all times during her 10 years as a Community Health Council member.

WITHYBUSH Hospital's Ward 10 has re-opened to patients

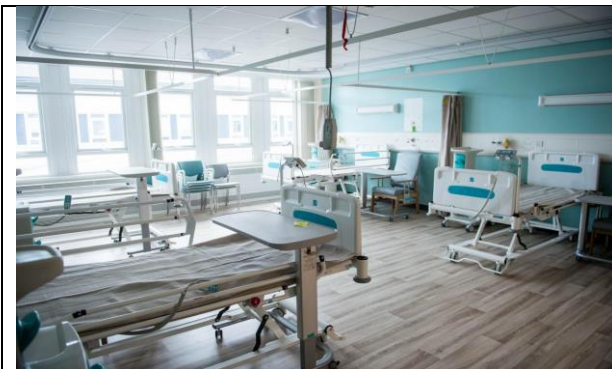
The new look ward will provide an improved and enhanced environment for oncology and haematology patients, and patients with complex palliative care needs.

The refurbished ward 10 will provide 5 en-suite single beds for patients needing greater privacy and isolation facilities.

Smaller bays (2 x 4 bedded bays and 1 x 3 bedded bay) will be available for overnight facilities for relatives, a dedicated day/dining room for patients and facilities to support those with bariatric needs.

Refurbishment also includes:

- a multi-disciplinary team meeting room
- video conferencing facility
- a roof top garden is in the initial stages of planning



www.communityhealthcouncils.org.uk/hyweldda



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