

Hywel Dda Community Health Council

What's news

Share your feedback on NHS care during the Coronavirus emergency with us

We've had a fantastic response to our survey so far; huge thanks to everyone who has taken the time to respond to our online national survey.

We know how difficult it has been for everyone – and particularly for people who are in the most vulnerable situations.

If you are currently receiving NHS care, and if you need or regularly use NHS services you may be feeling very anxious and worried.

As your NHS Patient watchdogs CHCs across Wales want to continue to play our part in reflecting peoples' views and representing your interests in the NHS at this critical time.

There is still time for you, your family and friends to take part in our survey, it'll only take a few minutes of your time.

[Use our survey to tell us](#)

[about:](#) Your experience of care and/or treatment - it can be good or bad :

- How your care and/or treatment has been affected by this emergency, and how you feel about this?
- Any suggestions you may have on how the NHS in Wales could do things differently during this emergency?

Your feedback will help make a difference. We will share with the NHS what people and local communities are telling us. This is so it can see what people think is working well and take action to make care better where this is needed – as quickly as it is possible to do.

All CHC reports are available on our websites and are routinely sent to Welsh Government and Members of the Senedd.

Staying Well at Home



Public Health Wales (PHW) have published a '[How are you feeling?](#)' on their website.

The page offers help and advice on looking after yourself and your loved ones during isolation and have included some links to partner organisations for further help.

As the situation continues, PHW will be adding new details of support and advice available on a frequent basis so please check back regularly.

- [Keeping physically well?](#)
- [Staying connected?](#)
- [Further support and helping others](#)
- [How are we doing in Wales \(Week 8 report published 11.06.2020\)](#)

Staying Well at Home - [Accessible formats](#)

[Information available in multiple languages.](#)

Learning Disabilities Wales



Learning Disabilities Wales have developed a [resource page for](#) people with a learning disability and their supporters

Working very closely with other organisations including All Wales People First, All Wales Forum of Parents and Carers, Mencap Cymru, Down's Syndrome Association and Leonard Cheshire. We have been pleased to work closely with Public Health Wales and Welsh Government in discussing information needed and producing as much information as possible in easy read for people with a learning disability.

We put information and resources on the hub daily. This is available in English and Welsh. Please see :

<https://www.ldw.org.uk/project/coronavirus/>

Temporary field hospitals ready to help in the fight against COVID-19

Hywel Dda University Health Board (HDdUHB) are working in partnership with Carmarthenshire, Ceredigion, Pembrokeshire Local Authorities and local businesses, as part of emergency COVID-19 planning. The group has been looking at different scenarios that may arise as a result of the pandemic.

In total there are 7 field hospitals within the Hywel Dda Health Board area.

The 7 field hospitals (a field hospital is a temporary hospital or mobile medical unit that takes care of patients before they can be safely moved to more permanent facilities) have been converted from council leisure centres, sport and recreational facilities and a school, allowing the Health board to care for patients with the coronavirus across Pembrokeshire, Ceredigion and Carmarthen. The hospitals are:

- Ysbyty Enfys Caerfyrddin – based at Carmarthen Leisure Centre
- Ysbyty Enfys Llanelli – based at Llanelli Leisure Centre
- Ysbyty Enfys Selwyn Samuel – based at Selwyn Samuel Centre, Llanelli
- Ysbyty Enfys Scarlets – based at Parc Y Scarlets, Llanelli
- Ysbyty Enfys Carreg Las – based at Bluestone, Pembrokeshire
- Ysbyty Enfys Aberteifi – based at Cardigan Leisure Centre
- Ysbyty Enfys Aberystwyth – based at Plascrug Leisure Centre and Penweddig Comprehensive School



Ysbyty Enfys Carreg Las



Ysbyty Enfys Aberystwyth



Ysbyty Enfys Scarlets



Ysbyty Enfys Aberteifi

Have your say on Ambulance Services



**WELSH
AMBULANCE
SERVICE**

THE Welsh Ambulance Service (WAST) is asking the public to have a say on its response to the Coronavirus pandemic.

WAST is inviting people to share their experience of accessing the service, whether through 999, 111 or its Non-Emergency Patient Transport Service.

It is also keen to gather the public's views on ease of access to information, as well as how they found the process of offering to help with equipment and volunteering.

You don't have to have accessed any of the services to take the survey, and any and all feedback is welcome.

[Welsh Ambulance Service
Coronavirus Survey](#)

the closing date for the survey is

Friday 12 June 2020.

Ceredigion Carers Infoburst



Welcome to [Ceredigion Carers Info burst](#), the Carers Unit have put this together because due to the current situation are unable to get together for Carers Forum meetings and cannot meet face to face for the foreseeable future.

We hope that you enjoy what they have put together and find it useful.

Further information contact The Carers Unit on:
carersunit@ceredigion.gov.uk
or **01970 633564**

DIABETES UK
KNOW DIABETES. FIGHT DIABETES.

Got a question about diabetes?
Contact our helpline.

0345 123 2399

COVID-19 : local information



[Hywel Dda Health Board's COVID-19 information](#)

website page provides information on :

- Local updates for Carmarthenshire, Ceredigion and Pembrokeshire
- Support available in the community
- Offers of help

Your Community Health Council(CHC)



Keep up to date with health matters in **your** area by following our regular updates on twitter, Facebook and website.

By taking part in our surveys Hywel Dda CHC we will have a better understanding of your needs and concerns and able to act as your voice within the NHS.



www.communityhealthcouncils.org.uk/hyweldda



01646 697 610



@HDdCHC



hyweldda@waleschc.org.uk

If you would like this newsletter in a different format and/or language, please let us know. You can download a copy of this newsletter from our website.

Details of our privacy notice is available on our website.